



**northstar**  
TECHNOLOGY GROUP

## ABOUT US

When it comes to protecting your organization from the myriad security threats out there, you won't find another provider that's as thorough and transparent as NorthStar Technology Group. We target the vulnerabilities in your systems and create a custom plan to resolve them for you.



NorthStar Technology Group surpassed expectations to not only rapidly respond to helpdesk needs from staff, but also effectively resolve IT security and HIPAA risks promptly. We count on them to problem solve and guide us with best practices to meet all federal, state and local requirements."

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## CASE STUDY: **ST. LUKE'S**

### PROBLEM

St. Luke's is a regional facility that has been recognized for its stellar work in rural healthcare. Following a security breach, they were facing a tough challenge with HIPAA regulatory compliance. They needed modern, in-depth security assessments, professional assistance with an Office of Civil Rights (OCR) investigation by the U.S. Department of Health & Human (HSS) Services, and someone with the right qualifications to spearhead their compliance program.

### SOLUTION

Our team performed a security risk assessment of their safeguards and current security posture using the FISA Score tool. This examination provides a detailed assessment covering administrative, physical, internal, and external technical controls. We delivered a comprehensive project plan with recommendations to address the gaps in security. We also provided counsel during the OCR/HHS interviews and assisted St. Luke's during the entire process.

### RESULT

The team at NorthStar Technology Group successfully raised the security posture of St. Luke's systems to a higher level. We resolved their IT issues and identified opportunities for improvement in their systems and network. The OCR/HHS was also so satisfied with our involvement that we now have future plans to provide security awareness programs in conjunction with other service providers in the region.